# Deleting Browser History



If you have saved passwords or addresses in your browser, you need to delete your browser history in the internet browser that you use to access NC COVID / NCEDSS. Google Chrome or Firefox are preferred browsers.

### **Google Chrome**

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or type a URL	Ŕ	☆	*		:
History		•		History	
⊟ History	Chrome history Tabs from other	device	s		
	Clear browsing d	ata			



- Click on the Customize and control menu (the 3 dots) at the top right of the browser window
- Click on History > History
- A new screen will open, click on the main menu (the 3 lines) to the left of History at the top left of the screen
- Select Clear browsing data
  - A new tab will open with the Clear browsing data
- Select how much history you want to delete from the Time range drop-down menu
  - To clear everything, select All time
- Check the boxes for the info you want Chrome to clear, including 'browser history'
- Click the Clear data button

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## **Deleting Browser History**



## Firefox

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History	>	Clear recent history

Clear Recent History		
Time range to clear:	Last hour V 🔶	
	Last hour	
History	Last two hours	
🔽 <u>B</u> rowsing & down	Last four hours	
Active logins	Today	
Active <u>l</u> ogins	Everything	

Clear Recent History	
Time range to clear:	st hour 🗸 🗸
History	
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Active <u>l</u> ogins	✓ C <u>a</u> che
✓ Form & search history	
Data	
<u>S</u> ite settings	Offline website data
	OK Cancel

- Click on the Open Application Menu (the 3 lines) at the top right of your browser window
- Select History > Clear recent history...
- Select how much history you want to delete from the Time range to clear drop-down menu
  - To clear everything, select Everything

- Check the boxes for the data you want Firefox to clear, including 'Browsing & download history'
- Click the OK button

If you have additional questions or would like further support on this activity, please contact the NCEDSS Helpdesk at <u>ncedsshelpdesk@dhhs.nc.gov</u>